



BE WELL 
prepared

What do I do if my well goes dry?

For domestic well owners or residents on groundwater wells, follow these four initial steps if you think your well has gone dry

1

Contact a Certified Well Professional

A certified well professional can diagnose the cause of a dry well, and in some cases, it may be easy to fix. Find a Certified Well Professional in your area:

wellowner.org/find-a-contractor

If a well professional determines that your well is dry due to lowering of groundwater levels, **go to Step 2.**

2

Contact Your Local Emergency Response Entity or Service Provider

In the counties of San Joaquin, Stanislaus, Mariposa, Merced, Madera, Fresno, Kings, Tulare, and Kern: first call **Self-Help Enterprises** (a service provider) at 559-802-1685 or email:

droughtsupport@selfhelpenterprises.org.

In all other counties, find your County Emergency Drought Contact here:

www.waterboards.ca.gov/drought/emergency_contacts.html, or contact your county Sheriff's Office of Emergency Services.

3

Make Sure Your Dry Well is Reported

You should report a dry well on the California Department of Water Resource's Dry Well Reporting System: mydrywell.water.ca.gov/report (voluntary). If you are receiving support from Self-Help Enterprises, they will help make sure your dry well is reported to the state.

4

Check on Your Neighbors and Share This Information!

It is important to look after our neighbors and communities during drier and drought years.



For additional information and resources, visit: water.ca.gov/bewellprepared